



Cary McDaniel  
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Terry Ozburn  
Ozburn Electrical Contractors, Inc.  
P.O. Box 230  
Covington, Ga. 30015

Terry,

I would like to take a moment to express my sincere appreciation for the quality of work you have provided my company. I have been a customer of Ozburn Electric for over seventeen years now, (yes it has been that long!) and I continue to admire the professional attitude you and your employees portray at every opportunity.

The nature of my business, satellite broadcasting, data distribution, and television program distribution can be very demanding on our contractors. We require zero down time, and often require maintenance and service be done at odd hours. Your company understands the characteristics of our business and has always accommodated our requirements. Equally important, you have always completed projects on or ahead of time, within budget, and with the planned results. I have relied on your expertise on many occasions during the planning stages of large projects, and have always been provided with creative solutions.

Your technician's knowledge and understanding of technical facilities saved us several days of time during the installations of our 9 and 11 meter satellite antenna systems. Your design of our "B" building expansion, the re-design of our Los Angeles facility, the installation of our new 500KVA Pillar UPS, and the recent addition of the PowerWare 225KVA UPS and Cyberex STS systems were works of art. Installing and switching over to new UPS systems with zero down time would have been a challenge at best without your support.

I would highly recommend your company to anyone who needs electrical services in a technical or service-critical environment. Your professionalism, integrity, and quality of work is second to none. I look forward to every opportunity to work with you and your team.

Sincerely,

*Cary McDaniel*